

# Do you have a **LEGAL** problem or question? *We want to help you!*

Philadelphia Legal Assistance (PLA) and Community Legal Services (CLS) provide **FREE** legal help for low-income residents of Philadelphia by phone and in-person at three Philadelphia locations. Please, call *before* coming in to make sure our hours have not changed.



| <b>FOR PROBLEMS WITH...</b>  | <b>Philadelphia Legal Assistance<br/>718 Arch Street, Suite 300N<br/>215-981-3800</b> | <b>Community Legal Services<br/>1424 Chestnut Street<br/>215-981-3700</b>                             | <b>Community Legal Services<br/>1410 W. Erie Avenue<br/>215-227-2400</b> |
|--|---|---|--|
| <b>Bankruptcy and Debt Collection</b>                                    | Walk in: Mon. & Wed. 9:30–noon<br>Call: Tues. & Thurs. 9:30–noon                      | ---   | Mon., Wed., & Fri. 9–noon  |
| <b>Child Abuse</b> (allegations causing problems with employment)        | ---   | Mon. – Fri. 9–noon  | Mon., Wed., & Fri. 9–noon  |
| <b>Child Custody; Phone Only; no walk ins</b>                            | Call 215-981-3838 (no walk ins)<br>Mon. - Thurs. 9:30–noon                            | ---   | ---  |
| <b>Criminal Records</b> (including child abuse; employment issues)       | ---   | Mon. – Fri. 9–noon  | Mon., Wed., & Fri. 9–noon  |
| <b>DHS/Dependency</b> (parents with kids involved with DHS)              | ---   | Walk in: Mon. – Fri. 9–noon<br>Call: Mon. – Fri. 9–5<br>215-981-3765                                  | ---  |
| <b>Divorce</b> (no assets, no fault); <b>Online Only</b>                 | <a href="http://www.philalegal.org/apply">www.philalegal.org/apply</a>                | ---   | ---  |
| <b>Employment</b> (including problems with criminal records)             | ---   | Mon. – Fri. 9–noon  | Mon., Wed., & Fri. 9–noon  |
| <b>Federal Tax (IRS) Disputes/Collections</b> (not preparation services) | Walk in: Mon. & Wed. 9:30–noon<br>Call: Tues. & Thurs. 9:30–noon                      | ---   | ---  |
| <b>Homeownership/Deeds/Tangled Titles</b>                                | Walk in: Mon. & Wed. 9:30–noon<br>Call: Tues. & Thurs. 9:30–noon                      | ---   | Mon., Wed., & Fri. 9–noon  |
| <b>Lawsuits</b> ( <i>Defendants Only</i> )                               | Walk in: Mon. & Wed. 9:30–noon<br>Call: Tues. & Thurs. 9:30–noon                      | ---   | Mon., Wed., & Fri. 9–noon  |
| <b>Loans and Consumer Scams</b>  | ---   | ---   | Mon., Wed., & Fri. 9–noon  |
| <b>Long-term Care</b> (including in-home care)                           | ---   | ---   | Mon. & Wed. 9–noon   |
| <b>Mortgages</b>   | Save Your Home Philly Hotline<br>215-334-HOME (4663)                                  | ---   | Mon., Wed., & Fri. 9–noon  |
| <b>Private Landlord/Tenant Issues</b>                                    | ---   | Walk in: Mon. – Thurs. 9–noon<br>Call: Mon. – Fri. 11–7 (Live line)<br>267-443-2500 (24 hrs. message) | ---  |
| <b>Probate</b>   | Walk in: Mon. & Wed. 9:30–noon<br>Call: Tues. & Thurs. 9:30–noon                      | ---   | Mon., Wed., & Fri. 9–noon  |

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| <b>Property Taxes</b>  | Save Your Home Philly Hotline<br>215-334-HOME (4663)            | ---   | Mon., Wed., & Fri. 9–noon |
| <b>Protection from Abuse Orders</b> ( <i>Plaintiffs Only</i> ); <b>Phone Only</b>              | Call 215-981-3838 (no walk-ins)<br>Mon.to Thurs. 9:30-noon      | ---   | ---                       |
| <b>Public Housing</b> (Subsidized including Landlord/Tenant Issues, HUD, Section 8, PHA)       | ---   | Walk in: Mon. – Thurs. 9–noon<br>Call: Mon. – Fri. 11–7 (Live line)<br>267-443-2500 (24 hrs. message) | ---                       |
| <b>SSI Disability Benefits Appeals</b> (no cases with hearings scheduled in less than 60 days) | ---   | Mon. – Fri. 9–noon  | Mon., Wed., & Fri. 9–noon |
| <b>SSI/Soc. Sec.</b> (other than proving disability), <b>Medicare</b>                          | ---   | ---   | Mon. & Wed. 9–noon        |
| <b>Unemployment Compensation</b>   | Walk in: Mon. & Wed.9:30–noon<br>Call: Tues. & Thurs. 9:30–noon | ---   | ---                       |
| <b>Utilities</b>   |   | Mon., Wed., & Fri. 9–noon   | Mon., Wed., & Fri. 9–noon |
| <b>Welfare</b> (TANF, Food Stamps, Medical Assistance, Childcare Subsidy, and LIHEAP)          | Walk in: Mon. & Wed.9:30–noon<br>Call: Tues. & Thurs. 9:30–noon | ---   | Mon., Wed., & Fri. 9–noon |

### Other Places You Can Get Legal Help



**Defender Association of Philadelphia**  
Criminal Cases  
215-568-3190



**SeniorLAW Center**  
Legal assistance for Philadelphians 60+  
215-988-1242



**Women Against Abuse Legal Unit**  
Protection from abuse and some custody cases for battered men and women  
215-686-7082  
**24-Hour Hotline**  
866-723-3014



**AIDS Law Project**  
Legal assistance for people who are HIV+  
215-587-9377



**Women's Law Project**  
Discrimination against women, reproductive rights, and family law  
215-928-9801



**Legal Aid of Southeastern PA**  
Legal assistance for people outside of Philadelphia (Bucks, Chester, Delaware, and Montgomery Counties)  
877-429-5994



**Lawyer Referral and Information Service**  
NOT a free service  
215-238-6333



**TURN**  
Provides referrals to other legal aid organizations to tenants for rental housing issues  
267-443-2500

**Landlord Tenant Help Center**  
Provides free legal advice to tenants on a walk-in basis.  
1339 Chestnut Street, 10<sup>th</sup> floor  
Walk-in: 9:30–2, Mon. – Thurs.